

Dear		
Your Tennessee M	Maternal Fetal Medicine appointment	is scheduled for
	at	·
Location:		

We would like to take this opportunity to give you some information about our practice. We look forward to meeting you!

Our offices are staffed by four physicians: Dr. Breck Collins, Dr. Cornelia Graves, Dr. Audrey Kang, and Dr. Patricia Scott as well as nurse practitioners: Tracie Wilder, WHNP and Tracie Thibault, WHNP, CDE. During your visit with us, you may see any one of our physicians or nurse practitioners. We strive to provide comprehensive high-risk obstetric care and each one of our team members is committed to making your experience with our practice excellent. We understand that being referred to a specialist prior to or during your pregnancy may be overwhelming, and we want to assure you that we are prepared to care for your pregnancy concerns- ranging from routine to critical care. If you are being referred by your primary obstetrician, he or she will select the level of our involvement needed. This promotes a coordinated approach to evaluation and management of the pregnancy.

Our primary location is in Nashville at 300 20th Avenue North, Suite 702. We are open Monday through Friday from 8 a.m. until 4:30 p.m. We also have satellite offices in Murfreesboro at 1800 Medical Center Parkway, Suite 320 and in Franklin at 100 Covey Drive, Suite 207. We are open in Murfreesboro and Franklin Monday through Thursday, from 8 a.m. to 4:30 p.m. We ask that you arrive at your scheduled location at least 15 minutes prior to your appointment if you are a new patient.

Included with this letter, you will find patient information to be completed prior to your visit with us. Please return the completed forms upon arrival. You will also find a copy of our "Office Policies." Please familiarize yourself with this information. Our professional staff is happy to answer any questions you may have regarding these policies.

Sincerely,

Tennessee Maternal Fetal Medicine, PLC.

TMFM OFFICE POLICIES

Ultrasound Policy:

- We ask that no more than two people, other than the patient, attend your ultrasound.
- In order to provide the highest quality "level II specialty ultrasound," children under the age of 10 are not allowed in the ultrasound rooms. Children less than 10 must be accompanied by an adult, other than the patient, in the waiting room. If an accompanying adult is not available, you may be asked to reschedule your appointment.
- Cell phones, photography, and camcorders are not allowed in the exam room.
- Distractions to the sonographer may result in our inability to complete the scan and reduce diagnostic accuracy.

If you are scheduled for a **Chorionic Villi Sampling (CVS)** or **Nuchal Translucency Screening (NT Screen)/Ultrascreen** we ask that you come to your appointment with a <u>full bladder</u>, or your procedure may not be able to be completed.

<u>Mobile Baby:</u> At the time of the ultrasound anatomy scan, the "Mobile Baby" option may be offered. This may be purchased at the check-in desk for the appointment. Mobile Baby will allow the patient to obtain images of the baby by sending directly to their cell phone and/or email account. It substitutes less perfect media such as thermal print outs, CDs, and DVDs. Patients are then able to share these memories through email, text, and other social media if they choose to do so.

Payment and Collection Policy: We participate with many healthcare insurance plans. Please check with your plan to determine the individual coverage status regarding your healthcare plan and to verify that we participate. As a courtesy to our patients, we will file your insurance. In all cases, the patient is ultimately responsible for all services rendered. If your insurance refuses payment for any service, you are required to pay our office in a timely manner and negotiate with your insurance company for any payments they have refused. We request that you present your insurance card, valid driver's license, or other approved U.S. picture I.D. and copayment at the time of each visit. If you do not have proof of insurance (insurance card) at the time of your visit, you may be asked to reschedule your appointment or remit payment in full before you are seen by our providers. Please plan to pay your co-payment or deductible at the time of your visit as dictated by your insurance company. A member of the accounts receivable team is available to make arrangements prior to your visit. We accept cash, money order, debit card, personal checks, Visa, MasterCard, American Express or Discover. If you do not have healthcare insurance coverage, you are expected to pay in full at the time of the service. Also, it is the patient's responsibility to have any prior authorization or referral before your scheduled appointment. Failure to have a referral prior to service will result in reduced or denied benefits by your healthcare insurance carrier. Therefore, the patient is responsible for any balances not covered. Any unpaid patient balances not satisfied after 90 days are subject to collection activity, not limited to your account going to an outside collection agency and/or court costs.

Any unpaid or remaining account balances on the patient's account after insurance benefits have been applied, must be paid within 30 days unless prior payment arrangement have been made with our billing staff. If unpaid patient due balances exceed 30 days, they are subject to be turned over to our collection agency. The patient will be responsible for all collection fees. At that time, any subsequent and additional non-emergent services will be on a cash or credit basis only.

<u>Late Policy</u>: If you are more than 30 minutes late for an appointment, please be aware that you may be asked to reschedule your appointment. We feel this policy is necessary in order to provide each patient with the time and attention needed to address their needs. If you anticipate being late for your appointment, please call our office. Patients who do not arrive at the time of their appointment may experience a delay in patient care.

Forms and Letters Policy: We will complete forms and letters for patients whom we provide primary obstetric care. For all other patients, please consult your primary provider. We require a minimum of 7 days to complete disability forms or letters required by the patient's employer or insurance for maternity/sick leave. Fees will be charged in associated with any/all forms to be completed by the office staff/providers on behalf of the patient and at the patient request. The fee will depend up on type of form to be completed and time required to complete the form/s. The form completion fee must be paid in advance, prior to completion of the form.

TN MATERNAL FETAL MEDICINE, PLC New Patient Information Form

Please fill in the following information as complete as possible.							
Guarantor (Responsible Party) Information							
	Today's Date						
Address							
Zip Code					State		
Zip Code		Mar	ital Statı	1S			
Social Security #	LH	1010101					
Date of Birth	Work Phon	e()_		Advan	ced Directive:	Yes	_No
Patient Information	Relation to G						
						MI_	
Maiden Name			Social S	Security #_			
Address							
ZipCity	St	ateE1	mail				
Telephone()	R	Referring F	Physicia	n			
Date of Birth	Age	Employer_					
Marital StatusSe							
Race				L	anguage		
Emergency Contact		I	Relations	ship	_Telephone(_)	
Student: Yes_No_Fu	ıll-TimePart-Tim	ieNan	ne of Sch	100l			
Is today's visit the resu	llt of an auto accident?	?YN	Work	Injury?		_Date_	
Other Coverage?							
	Employer_				Telephone_		
Insured (Policy Holde	er) Information-	Primary	Carrier	. Please	Present your Insurance	e Card(s) to f	front counter)
Ins Co Name			Policy	#			
Address		Grou	_ р#				
Address 2/City State Z	ip						
Patient Relation to Insu	ired: Self Spouse	Child	Other				
Policy Holder Name/A	ddress 1						
Address 2/City State Z	ip						
Telephone()		Dat	te of Bir	th		Sex	
Employer							
Insured(Policy Holder	r) Information –Seco	ndary Ca	rrier				
Ins Co Name	,	•	Polic	y #			
Address							
Address 2/City State Z							
Patient Relation to Insu	ared: Self Spouse	Child	Other				
Policy Holder Name/A	ddress 1						
Address 2/City State Z Telephone()	ip						
Telephone()		Da	te of Bir	th		Sex	
Employer							
I authorize the release of a	all medical records to ref	erring physi	cians and	l my insuran	ce company. I f	urther a	uthorize
insurance payments to be made directly to TN MATERNAL FETAL MEDICINE, PLC. I understand payment is due at time of service.							
Signature of Responsib	ole Party				Date		

Last Na		PATIENT HISTORY FORM	,	ce Use Only: ID:
Last Na	ime:		First Name:	
Referrir	ng Doctor		Reason for	visit:
			Pregna	ancy Preconceptual
PREG	NANCY HISTORY	7	MEDICATIONS	
Due Da	ate:	Due Date	None	Blood Pressure Heart
Number	of Pregnancies:	Unknown	Anti-Depressant	Blood Thinners Thyroid
Vag Deliv		Miscarriages	Baby Aspirin	Diabetes Other
	# Full term	Elec. Term.	Prenatal Vitamins	Other
CSection	# Preterm		Prenatai vitamins	
	# Full term	# Living children	DRUG ALLERGIES	
	ΓES CARE (Check		None	Latex Shellfish
Y	N	YN	Codeine	Morphine Sulfa
11	Medications	HgbA1C	Iodine	Penicillin Other
ш.	DKA	Nutrition		
	Eye	Medical Alert ID	SOCIAL HISTORY	
	EKG	Hypoglyemic Unaware	Status: Marrie Employed inside/outside	ed Single Divorced Widow
	ЕСНО	Glucagon	home	Yes No (Check if Yes
	Nephropathy	Ketone Strips	Smoke Yes	No Use of Illicit Substances
	Foot Exam	Meter	Drink Yes	No Seatbelt use
		Pump	Exercise Yes	No Physical/Sexual Abuse
SURG	GICAL HISTORY	Check all that apply:		
□ A	ppendectomy	Gall Bladder		
	ervix Surgery	Gastric Bypass	TANEER CONTROL THE CONTROL	a p.v.
	-Section	Leep/Cone Biopsy	INFECTION HISTO	
	0 & C	Other	Herpes	Hepatitis B, C
	Iyomectomy		HIV	Chicken Pox
	, ,	ODV		HISTORY (check if yes)
	CAL/FAMILY HIST problems you (P) or you	ORY our family (F) have or had:	Previous Genetic Testing this Pregnancy	- La samuel Jameler
	F	\mathbf{P}	Patient's age greater than	
	Anemia	Irritable Bowel Syndrome	35 yrs at est date of deliv-	_
	Arthritis	Kidney Disease	Italian, Greek, Mediterra- nean, or Southeast Asian	
	Asthma	Kidney Stones	Neural Tube Defect	Mental Retardation
	Bladder Problems	Hepatitis	Congenital Heart Defect	Other genetic or chromosomal disorder
	Clots in veins	Lung Disease	Down Syndrome	Maternal metabolic disorder
	Blood Transfusion	Lupus	Tay-Sachs	
	Diabetes; Pre-Exist	ing Seizure Disorder	Sephardic or Ashkenazi	Previous Children with birth defects
	Diabetes; Gestation	al Reflux	Ethnicity	Recurrent pregnancy loss or
	Heart Disease	Stroke	French Canadian Ethnicity	y stillbirth
	High Blood Pressur	re Thyroid Disorder	Sickle Cell Anemia or Tra	
	Intestinal Disease	Cancer	Hemophilia or Blood	Twins/Triplets
		Other	Disorders	Other

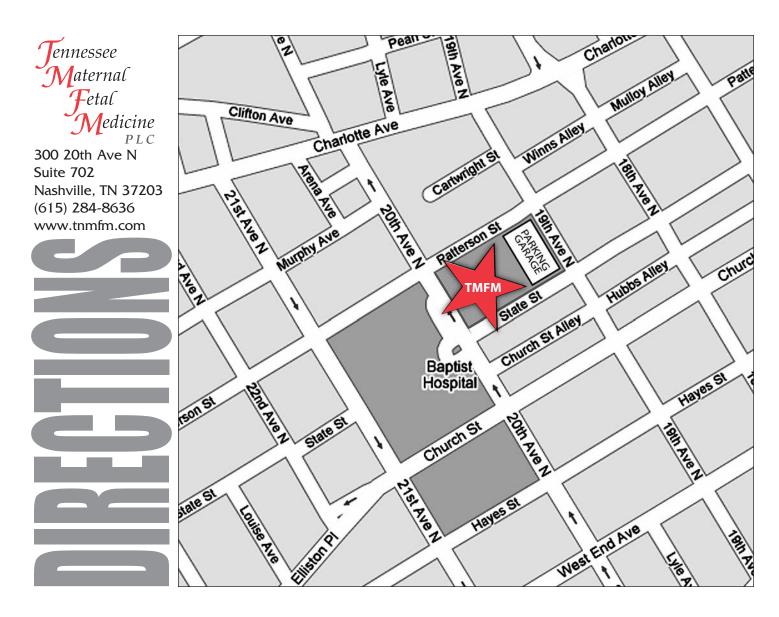
PATIENT AUTHORIZATION FORM

Patient Name (Please print)	
Patient Social Security Number	Date of birth
Maternal Fetal Medicine, PLC ("TMFM employees of TMFM involved in my care to procedures, drugs, supplies and other care in these services may include for example, se communicable diseases, ordered by my doctors."	ysician and other employees of Tennessee "). I authorize my physician and the other provide the medical and surgical services, tests, ways they deem advisable. I understand that pecial tests or procedures such as tests for or. I acknowledge that no one has guaranteed, are provided at TMFM. I understand that I may be provided by TMFM at any time.
or HIV (the AIDS virus) to protect against tr blood may be tested if an employee of TMF	od for blood-borne diseases, such as hepatitis B ansmission of these diseases (for example, my M is stuck by a sharp object that has been in my blood will not be routinely tested for these ential.
	a copy of the Notice of Privacy Practices for se and disclose my personal health information ent, and health care operations.
	n my insurance plan to TMFM. I understand sional fees charged by TMFM, which are not terms of my insurance plan.
hereby authorize TMFM to contact me via which communications may involve, among	mication by mail, telephone, and e-mail. I mail, telephone or e-mail regarding my care, other things, appointment reminders, referral stand that I may revoke this authorization at any
I have received and reviewed the TMFM O	ffice Policies and agree to abide by them.
owe, contact me using any telephone numb wireless telephone numbers, or by e-mail us	e my account or to collect any amounts I may ber that I have provided to TMFM, including ing any e-mail address that I have provided to ag pre-recorded/artificial voice messages and/or ole.
Signature of Patient (or Parent, Legal Guardia	n or Representative) Date
Relationship to Patient (if Parent, Legal Guard	lian or Representative)

PHARMACY INFORMATION

In an effort to provide the highest quality care to all our patients we ask that you provide us with your pharmacy information. This information will be added to your electronic medical record as we move toward implementing this process in order to expedite your pharmaceutical needs. As always, all information is confidential.

1 st PHARMACY:	PHONE: ()
ADDRESS:	
2 ND DH A DM A CV.	DHONE.()
	PHONE: ()
ADDRESS:	
CIT 1/51/211 .	
Signature:	Date: / /



I-24 E or I-65 S (before merge)

- 1. Follow signs to I-65 S
- 2. Exit 209-Charlotte Pike
- 3. Turn right at bottom of ramp
- 4. Proceed five blocks away from town
- 5. Turn left on to 19th Ave N
- 6. Go to second stop sign and turn right onto State Street
- 7. Turn right into patient/visitor parking garage (see parking garage instructions)

I-65 N or I-24 W

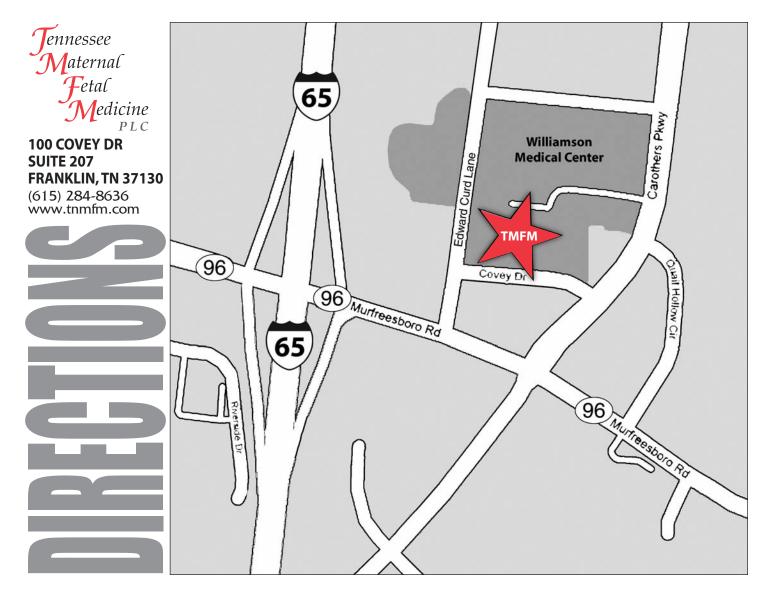
- 1. Follow signs to I-40
- 2. Exit 209A-Church Street/Charlotte Pike
- 3. Turn left at first light (Church Street)
- 4. Turn right at 20th Ave N
- 5. Turn right on State Street
- 6. Turn left into patient/visitor parking garage (see parking garage instructions)

I-40 E

- 1. Exit 209-Charlotte Pike
- 3. Turn right at bottom of ramp
- 4. Proceed five blocks away from town
- 5. Turn left on to 19th Ave N
- 6. Go to second stop sign and turn right onto State Street
- 7. Turn right into patient/visitor parking garage (see parking garage instructions)

Parking Garage

- 1. Go to second level in the parking garage
- 2. Take crosswalk to first floor of Doctor's Building (300 20th Ave N)
- 3. Take elevator to 7th floor



From Nashville I-24

- 1. Head southeast on I-24 E
- 2. Take exit 50B to merge onto I-40 W toward I-65 S
- 3. Take exit 210B on the left to merge onto I-65 S
- 4. Take exit 65 for TN-96 toward Franklin/Murfreesboro
- 5. Turn left at TN-96 E/Murfreesboro Rd
- 6. Take the 1st left onto Edward Curd Ln
- 7. Take the 1st right onto Covey Dr, TMFM on left

From Brentwood/Old Hickory Blvd

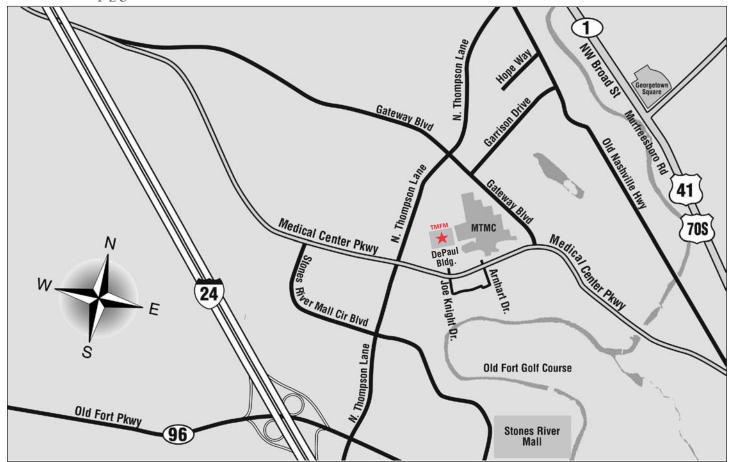
- 1. From Old Hickory Blvd merge onto I-65 S toward Birmingham
- 2. Take exit 65 for TN-96 toward Franklin/Murfreesboro
- 3. Turn left at TN-96 E/Murfreesboro Rd
- 4. Take the 1st left onto Edward Curd Ln
- 5. Take the 1st right onto Covey Dr, TMFM on left

From Columbia, TN

- 1. Head west on W 7th St toward N Garden St
- 2. Take the 1st right onto US-31 N/N Garden St. Continue to follow US-31 N
- 3. Take the TN-396 E/Saturn Pkwy ramp to I-65
- 4. Turn right at TN-396 E/Saturn Pkwy
- 5. Merge onto I-65 N via the ramp to Nashville
- 6. Take exit 65 to merge onto TN-96 E toward Murfreesboro
- 7. Turn left at Edward Curd Ln
- 8. Take the 1st right onto Covey Dr and see TMFM on left



1800 MEDICAL CENTER PKWY SUITE 320 MURFREESBORO, TN 37129



From Nashville I-24 E

- 1. Follow signs for I-24 East
- 2. Take exit 76 for Medical Center Pkwy / Fortress Blvd.
- 3. Turn left off of the exit onto Medical Center Pkwy
- 4. Continue onto Medical Center Pkwy
- 5. Turn left onto Joe Knight Dr., into DePaul Building Parking, Suite 320

From Franklin/Brentwood TN 96

- 1. From I-65, take TN-96 east toward Murfreesboro
- 2. Continue to follow TN-96 for about 26 miles
- 3. Turn right at TN-11 S/US-31 (S/Horton Hwy)
- 4. Turn left to merge onto TN-840 E
- 5. Merge onto I-24 E via Exit 53A toward Chattanooga
- 6. Take exit 76 for Medical Center Pkwy / Fortress Blvd.
- 7. Turn left off of the exit onto Medical Center Pkwy
- 8. Continue onto Medical Center Pkwy
- 9. Turn left onto Joe Knight Dr., into DePaul Building Parking, Suite 320

I-24 W

- 1. Head toward Murfreesboro on I-24 W
- 2. Take exit 76 to merge onto Medical Center Pkwy / Fortress Blvd.
- 3. Turn right off of the exit onto Medical Center Pkwy
- 4. Continue onto Medical Center Pkwy
- 5. Turn left onto Joe Knight Dr., entering DePaul Building Parking, Suite 320

From US-70 E

- 1. Head west TN-1/US-70S
- 2. Turn right at SE Broad St
- 3. Turn left at Medical Center Pkwy
- 4. Turn right onto Joe Knight Dr., entering DePaul Building Parking, Suite 320